Camille Dorsey

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My Key Qualifications

- **5 years of project management experience**, one unbroken run from project coordination at The Container Store in late 2021 through leading cross-functional delivery at Wayfair today.
- Leads both **Agile and Waterfall delivery**: sprint ceremonies on checkout enhancements, milestone-based Microsoft Project schedules for seasonal launch calendars, **Certified ScrumMaster** since 2024.
- **Jira, Confluence, Smartsheet, Microsoft Project, Excel, and PowerPoint** used daily across every project for charters, dependency maps, RAID logs, and weekly status reporting.
- Led a warehouse process and order-routing project across **3 fulfillment sites**, lifting order accuracy **from 96.8% to 98.1%** within 2 months of launch.
- Held budget variance to **3% on a $420K project** through documented change control, stakeholder tradeoff alignment, and milestone re-baselining.
- Managed a portfolio of **8 concurrent initiatives** with standardized RAID and KPI reporting, cutting weekly status reviews from 60 minutes to 40.
- E-commerce and retail background: merchandising workflow launches at Wayfair, plus a store and e-commerce inventory visibility project with UAT across 5 business teams at The Container Store.

Experience

Project Manager — Wayfair

Mar 2023 – Present · 3 yrs 8 mos

- Led a warehouse process and order-routing project across 3 fulfillment sites, managing an integrated plan in Smartsheet and Jira across operations, engineering, and third-party logistics stakeholders, lifting order accuracy from 96.8% to 98.1% within 2 months of launch.
- Delivered a merchandising workflow update tied to seasonal assortment launches, building milestone-based schedules in Microsoft Project and running weekly dependency reviews, moving fall launch readiness from 5 days late to 2 days early.
- Managed change control on a $420K customer experience enhancement, holding budget variance to 3% by documenting change requests, aligning tradeoffs with stakeholders, and re-baselining milestones when scope shifted.
- Built project charters, schedules, communication plans, and dependency maps for cross-functional initiatives, and managed scope, budget tracking, RAID logs, and weekly status reporting to business and technology stakeholders.
- Facilitated requirements sessions, sprint ceremonies, and milestone reviews across product, engineering, operations, and vendor teams, and ran post-launch defect triage on a cart and checkout enhancement, cutting open high-priority defects from 14 to 4 in the first 3 weeks.
- Standardized RAID, KPI, and decision reporting in Confluence, Excel, and PowerPoint for a portfolio of 8 concurrent initiatives, cutting weekly status review meeting time from 60 to 40 minutes for director-level stakeholders.

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Project Coordinator — **The Container Store**, specialty retailer with store and e-commerce operations

Nov 2021 – Feb 2023 · 1 yr 3 mos

- Coordinated UAT for a store and e-commerce inventory visibility project, driving 5 business teams through 96 test cases before go-live by managing test schedules, logging defects, and tracking resolution in Jira and Excel.
- Tightened vendor milestone tracking on an internal systems rollout, cutting overdue vendor action items from 11 to 3 in one quarter through dependency logs and weekly checkpoints with internal and third-party teams.
- Built a standard project status template consolidating schedule, risk, budget, and decision data in PowerPoint and Excel, cutting weekly leadership update prep by 30 minutes per project.
- Maintained integrated project plans, RAID logs, and meeting documentation for operations and technology projects, and prepared weekly status reporting for PMO leadership.

Education

- **Texas State University** — Bachelor of Business Administration in Supply Chain Management · 2017 – 2021

Skills

- **Project Delivery Tools:** Jira, Confluence, Smartsheet, Microsoft Project, Excel, PowerPoint
- **Delivery Methods & Governance:** Agile Delivery, Waterfall Delivery, Budget Management, Vendor Management
- **Domain:** Fulfillment Operations

Certifications

- **Certified ScrumMaster** – Scrum Alliance (2024)