Talia Wren

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My Key Qualifications

- **Junior Data Analyst at Froedtert Health** since June 2025, doing recurring healthcare operational and finance reporting for ambulatory and hospital teams.
- Writes **SQL queries** against scheduling, billing, and clinical reporting tables, including join-logic troubleshooting.
- Maintains **Tableau dashboards and Excel reports** for 12 outpatient clinics, cutting one weekly report from 3 hours to 45 minutes.
- Reconciles mismatched datasets between scheduling and billing, cutting **monthly reconciliation differences from 84 records to 11**.
- Uses **Python and Excel** to flag no-show outliers by clinic and provider for monthly operations reviews.
- Bachelor's in Information Science and Technology (2025) with coursework in Health Informatics, Database Management, and Business Statistics.
- Capstone project identified appointment slots with a **9-point-higher no-show rate** than the clinic average.

Experience

Junior Data Analyst — **Froedtert Health**, a Wisconsin health system with hospitals, clinics, and community care sites

Jun 2025 – Present · 1 yr 5 mos

- Rebuilt the weekly appointment utilization report used by 12 outpatient clinics, cutting preparation time from 3 hours to 45 minutes by replacing manual Excel steps with a SQL dataset and a Tableau dashboard refresh workflow.
- Investigated and corrected mismatched visit counts between scheduling and billing reports, reducing monthly reconciliation differences from 84 records to 11 by cleaning encounter data, tracing join logic, and documenting business rules alongside a senior analyst.
- Built an Excel and Python workflow that flags no-show rate outliers by clinic and provider, helping managers identify 7 clinics exceeding no-show targets in a single monthly review cycle.

Education

- **University of Wisconsin-Milwaukee** — Bachelor of Science in Information Science and Technology · 2021 – 2025 · Relevant coursework: Database Management, Business Statistics, Data Visualization, Python for Analytics, Health Informatics

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Projects

- **Patient Access No-Show Analysis**
  Analyzed appointment scheduling and attendance patterns for a campus-affiliated clinic operations project and built a Tableau dashboard of no-show drivers by day, clinic, and appointment type. Identified time slots with a 9-point higher no-show rate than the clinic average.
  Tech: SQL, Python, Tableau
- **Community Food Pantry Inventory Dashboard**
  Built a Tableau and Excel dashboard for a local nonprofit food pantry to track weekly donations, distributions, and low-stock categories for staff planning. Cut weekly spreadsheet preparation by 2 hours for the client team.
  Tech: Excel, Tableau

Skills

- **Data Tools & Languages:** SQL, Tableau, Excel, Python
- **Healthcare Analytics:** Healthcare KPI Reporting, Data Validation, Documentation, Epic