Terrence Holcomb

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My Key Qualifications

- **11 years of production web development**, one unbroken stretch from Frontend Developer at Conductor in 2015 to Senior Web Developer at Billtrust, a B2B payments fintech.
- Currently leads architecture and modernization of customer-facing and internal web apps in **React, TypeScript, and Next.js** across billing, payments, and account workflows.
- Improved median **Largest Contentful Paint from 3.9s to 2.4s** by rebuilding a legacy customer portal on Next.js and TypeScript.
- Redesigned **authentication and authorization flows** for partner-facing tools, cutting login support tickets from 23 to 9 per month.
- **CI/CD with GitHub Actions, Docker, and AWS**: cut production deployment time from 42 minutes to 18.
- Production monitoring in **Datadog and Sentry**, lowering mean time to detect frontend incidents from 26 minutes to 8.
- Mentors developers through code reviews, design reviews, and pairing, and sets team standards for testing, documentation, and code review.

Experience

Senior Web Developer — **Billtrust**, a fintech company focused on accounts receivable and B2B payments

May 2022 – Present · 4 yrs 6 mos

- Lead frontend architecture decisions across React, TypeScript, and Next.js applications for customer-facing and internal web tools used across billing, payments, and account workflows.
- Led modernization of a legacy customer portal to Next.js and TypeScript, redesigning routing, shared layouts, and data-fetching patterns for server-rendered pages; improved median Largest Contentful Paint from 3.9 seconds to 2.4 seconds.
- Established a shared component library for billing and payment workflows, defining reusable React components, accessibility patterns, and documentation standards, reducing duplicated UI code across 12 applications.
- Redesigned frontend authentication and authorization flows for partner-facing tools, standardizing token handling, role-based access checks, and secure session behavior with backend teams; cut login-related support tickets from 23 per month to 9.
- Built CI/CD improvements for web applications deployed on AWS, refactoring GitHub Actions workflows, Docker build steps, and release checks; reduced average production deployment time from 42 minutes to 18 minutes.
- Mentor developers through code reviews, design reviews, and pairing, and set engineering standards for testing, documentation, and code quality across the web development team.

Web Developer — **AXA XL**, commercial insurance and risk management company

Mar 2018 – Apr 2022 · 4 yrs 1 mo

- Built a React and Node.js submission intake tool for underwriting teams, replacing spreadsheet-based steps with validated forms and REST API integrations and cutting average submission entry time from 14 minutes to 9 minutes.
- Introduced Cypress end-to-end coverage for high-use policy workflows by automating regression scenarios for quote, review, and approval steps, lowering post-release defect counts from 7 to 3 per quarter.
- Improved accessibility of internal claims and reporting interfaces by updating keyboard navigation, semantic markup, and focus states across shared components, resolving 34 issues found during a WCAG review.
- Developed React and Node.js web applications for internal underwriting, operations, and reporting workflows in a regulated environment, working with security, QA, and product stakeholders on release planning and code quality standards.

Frontend Developer — **Conductor**, an enterprise SEO and digital experience software company

Jan 2015 – Feb 2018 · 3 yrs 1 mo

- Rebuilt high-use dashboard pages with reusable React components, refactoring legacy JavaScript views and optimizing client-side rendering paths, and cut average page render time by 1.1 seconds.
- Created shared chart and table components for analytics views, standardizing data-display patterns and component props across teams, saving 20 hours of implementation time per dashboard release.

Education

- **Rutgers University** — Bachelor of Science in Information Technology and Informatics · 2010 – 2014

Skills

- **Frontend:** TypeScript, JavaScript, React, Next.js, HTML5/CSS3, Accessibility (WCAG)
- **Backend & APIs:** Node.js, REST APIs, GraphQL, Secure Application Design
- **DevOps & Cloud:** GitHub Actions, Docker, AWS
- **Testing & Monitoring:** Jest, Cypress, Datadog, Sentry